

Provincial Patient Transfer Strategic Operations Committee (PPTSOC): Escalation of Out-of-Health Authority Transfers: VERSION 1.5

GOAL: coordinated activation of the provincial transfer system to facilitate timely acceptance and transport of out-of-health authority (HA) patients due to capacity challenges

PPTSOC Sending Transfer Access Delegate from the region with capacity challenges, sends **'GROUP TEXT ALERT'** to other HA and BCEHS delegates

Sending HA Delegate arranges 1st meeting to update all delegates of current acute/critical care capacity challenges

Sends out meeting invite x 15 minutes via email to all delegates
Goal: All delegates on call within 30 minutes

Each HA Delegate takes time to deliberate offline with their own HA leadership and seeks approval to accept out-of-health authority transfer(s) if capable
Delegates regroup on agreed timeframe

Sending HA Delegate arranges 2nd meeting with all delegates to confirm accepting site and Most Responsible Physician (MRP)

Sends out meeting invite x 15 minutes via email to all delegates

Sending HA Delegate advises site leadership & MRP of transfer plan

BCEHS Delegate advises **Patient Transfer Network** of transfer plan

Receiving HA Delegate advises site leadership & MRP of transfer plan

PTN arranges approval conference with sending & receiving MRPs

TRANSFER APPROVED: MRP & Bed Acceptance

YES

NO

PTCC SCHEDULES TRANSPORT

Sending & Receiving HA Delegates reconvene to determine new accepting site and/or MRP

Sending HA Delegate follows their HA Escalation Pathway



Health Authority	PPTSOC Transfer Access Delegate	Cell Number for Text Alert	Email for Meeting Invite
BCEHS	Don Elzinga Tina Sharma	1-604-315-8505 1-604-363-7965 (if no answer call PTN on 1-866-233-2337 and ask for the manager on call)	Don.Elzinga@bcehs.ca / Tina.Sharma @bcehs.ca
FHA	Teresa O'Callaghan	604-614-0956	Teresa.OCallaghan@fraserhealth.ca
IHA	Brent Hobbs Kari Grant	250-864-2303 / 250-878-5641	brent.hobbs2@interiorhealth.ca / kari.grant@interiorhealth.ca
Island Health	Matt Erickson / Tyler Bevan	250-216-1593 / 250-514-3757	matthew.erickson@viha.ca Tyler.Bevan@viha.ca
NHA	Jordan Oliver Dale Finch Mattie Clark	250-552-1760 / 778-349-0814 / 250-612-8702	Jordan.Oliver@Northernhealth.ca / Dale.Finch@northernhealth.ca / mattie.clark@northernhealth.ca
PHC	Claudia Friess / After hours - AOC pager	604-418-3776 / 604-258-3540	CFriess@providencehealth.bc.ca
VCH	Susan Seeman (VA (VGH, UBCH) / After Hours (1700-0700) ----- Kim Breithaupt (Coastal LGH) / After Hours (1700-0700) ----- Jennifer Hunter (Richmond) After Hours (1700-0700)	778-868-0653 / 604-868-7457 ----- 604-862-1694 Contact AOC through LGH switchboard 604-988-3131 ----- 604-603-6537 Contact AOC through Hospital Supervisor 604-671-8181	susan.seeman@vch.ca / AOC-VAAdminOnCall@vch.ca ----- Kim.Breithaupt@vch.ca ----- Jennifer.Hunter@vch.ca

Health Authority	PPTSOC Transfer Access Delegate	Cell Number for Text Alert	Email for Meeting Invite
C&W *(will be involved if	C&W Executive on Call	To be called through the C&W	Sender to ask Executive on Call to send their email address



case is MNP related)		Switchboard: 604 875 2161 and ask for the Executive on Call	
FNHA *(will trigger if patient is being sent from HA)	Gary Housty	604-838-9828	Gary.housty@fnha.ca
MOH *(incl. MOH representation for role 2 only i.e. mass movement)	Janice Butler / Derek Rains	250- 883-2195 / 250-896-9748	Janice.Butler@gov.bc.ca / Derek.Rains@gov.bc.ca

