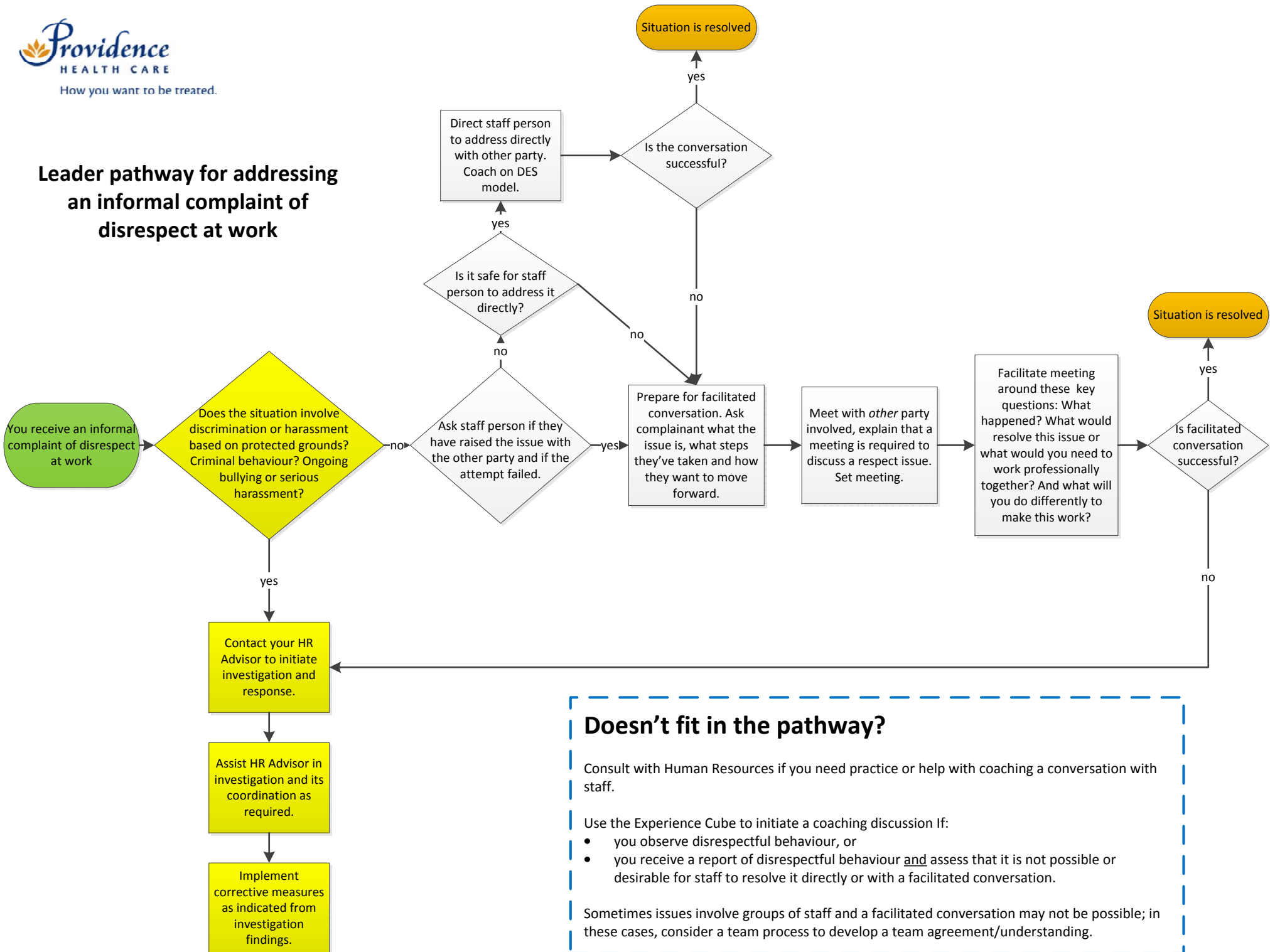


Leader pathway for addressing an informal complaint of disrespect at work



Doesn't fit in the pathway?

Consult with Human Resources if you need practice or help with coaching a conversation with staff.

Use the Experience Cube to initiate a coaching discussion If:

- you observe disrespectful behaviour, or
- you receive a report of disrespectful behaviour and assess that it is not possible or desirable for staff to resolve it directly or with a facilitated conversation.

Sometimes issues involve groups of staff and a facilitated conversation may not be possible; in these cases, consider a team process to develop a team agreement/understanding.