

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Spring Break is coming and we're all looking forward to a well-deserved break.

We also know that the few weeks after this period are going to be challenging with regard to patient access and flow. But do you know why?

- 1) Our sick patients don't take a break.
- 2) We're not always functioning at maximum capacity during this time but our admissions remain the same.
- 3) This means we have more coming in than going out.
- 4) This creates a back-up in our system and by the end of Spring Break, we can experience very high levels of congestion.

What can we do to change this pattern?

Ensure that we maintain normal levels of patient services wherever possible, and work together to continue the good work that is currently being done with timely discharges and transitioning patients to appropriate levels of care.

