FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Remember our three P4Ps from a few Flow Facts ago?

Let's take a closer look at the '10-hr rule.'

When we talk about this, it's really about making sure that patients get to where they need to go (most appropriate type of care) in a timely manner.

Why? Evidence tells us that extended stays in the ED lead to longer and more complicated inpatient stays. So, we want to make sure we're moving them out of the ED as quickly as possible.

Most of the time we do this fairly well; however, during long periods of increased activity (congestion), it requires more of our attention to meet this 10-hr standard.

Next up, LLOS!



