

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Flow includes the entire continuum of a patient's or resident's journey from admission, through daily practices, to transition to the next appropriate level of care.

A flow strategy must have many moving parts. At PHC, there currently are several different projects and activities underway to support this work.

Some buzz words around these activities that you might hear include:

- "ALC" (or, Alternate Level of Care)
- "EDD" (or, Estimated Discharge Date)
- "HUB" (what you've seen under construction in the courtyard)
- "CRU" (or, complex reactivation unit)
- "Rehab Facilitator" (access to care at Holy Family Rehab)

These are just a few of the actions we've been working with you on.

But how do we know this work is working? Stay tuned!

