

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

When we talk about "Pay for Performance" or "P4P" (remember: those are our Ministry/Health Authority performance targets with associated financial incentives) in connection to our flow work, we are focused on three main quality areas:

- Ensuring an admitted patient doesn't wait in our ED for longer than 10 hours ("10-hr rule").
- Ensuring wherever possible, our acute-care patients are moving to an appropriate level of care within 30 days (LLOS).
- Ensuring responsible use of our unfunded beds by operating at or below our funded number of beds (census).

We've been working with Decision Support to create a dashboard where you can see the status of these, and other, indicators in one central location. We've pasted the link below! *(You'll just need to select "Flow" in the dropdown box and then click "View Report" on the right-side of the screen.)*

