

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Timely access to appropriate care is not just about reducing congestion in the Emergency Department and on nursing units, or ensuring optimal patient flow between sites. Long waits for care in other areas can also take an emotional and physical toll on our patients.

The surgical program is taking steps to reduce wait times for patients. So how do you reduce wait times? One way is to do more surgeries. Beginning April 1, 2019 the surgical teams at PHC will be doing just that.

Pain services from the 3rd floor of Providence will be moving to a new area in Radiology. This move has made space on the 3rd floor to create a new OR for more surgeries. Funding through VCH has supported the opening of four additional beds on 9CD and four PACU stretchers to handle these increased volumes.

The result is a better experience for people coming to St. Paul's for surgery.



How you want to be treated.

