## FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Did you know?

We experience some of our largest issues with congestion following the Labour Day long weekend.

We can safely anticipate some challenges in that period with placing full operating-room slates and clinic schedules.

Preparation is key here – AKA: moving patients to where they thrive consistently and ensuring appropriate flow (i.e., right place, right level of care) – so that we don't end up adding to the congestion we know is coming.

Diligence over the next few weeks will set us up to be in a good place heading into a busy stretch, and ensure we're maximizing patient and resident access to appropriate care. Win-win!

