

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

We're currently seeing very high numbers of patients staying with us for more than 30 days, which means we are not making our Long Length of Stay (LLOS) target.

(As you may remember, LLOS patients are typically those with the most complicated care-planning needs; we have a LLOS P4P target set that has financial incentive when we meet it.)

And more than a target to meet, the added benefit to our patients of getting to go home when they're ready or having them receive care in a more appropriate setting makes problem-solving barriers to discharge paramount.

Most of our programs have a process in place to problem solve and provide expertise when care-planning hits a roadblock, e.g., weekly calls between leaders and community services, weekly rounding with Medicine and Mental Health leadership.

Talk to the leader on your unit to find out what LLOS problem-solving looks like in your area.

