

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Overcapacity Protocol (or, OCP) is likely a term that rings a bell.

We've been working on some changes to the current OCP and wanted to highlight four areas where the new OCP guidelines will differ from what we currently do when it comes to decanting site congestion.

Current OCP Guideline	New OCP Guideline
Based on numbers.	Based on principles of access to ensure equitable care and workload distribution.
Focus on the number of admits in the ED.	Focus on decongesting the system so ED patients can move more quickly to appropriate beds.
One trigger for OCP.	Multiple triggers for OCP.
OCP & green spaces used regularly.	OCP beds & green spaces used, based on OCP Guidelines.
3 levels of OCP.	1 level of OCP.

We will be spending the summer months continuing to work with programs on rolling out this new protocol to staff. If you would like more information on education for your team, please email Claudia Friess (CFriess@providencehealth.bc.ca) or Cheryl Harris (CHarris@providencehealth.bc.ca).

