

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Last week we talked about repatriation or, the process of returning patients to their home communities when it is appropriate to do so.

We are taking a closer look at our current repatriation processes to get a better idea of how each program does patient transfers. The goal is to get to a place of standardizing this process across all programs so that the timely transfer of our patients throughout the province is something we are doing consistently, in partnership with BC Emergency Health Services (BCEHS).

This standardization will ensure that patients go back home as soon as they are ready (where we know they recover best), all patients and residents are able to access the most appropriate level of care, at the right time, and that we are better able to manage our long length of stay (LLOS) metric and the overall flow of patients.

