

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

Providence is a clinical leader in many areas, which means we have patients travelling long distances to access our specialized services. They may come from the Fraser Valley, or as far away as Whitehorse.

It is important to have these specialized services available for all patients that need them; it is also important to help our patients recover as quickly as possible. This means getting them back to a familiar routine and the support of family and friends.

For these two reasons, getting our patients back to their home communities as soon as possible is paramount. The word you might have heard to describe this process is “repatriation” and with it comes a suite of questions like, when *should* a patient be repatriated back to their home site/community?

The short answer is when the patient and care team agree that our specialized services are no longer required and care can be safely managed closer to home.

