

FLOW = ACCESS

Applying flow strategies to maximize patient & resident access to appropriate care.

We have been working together on flow initiatives for just shy of a year. We recently pulled the numbers to compare where we were to where we are. Bottom line? Everyone who has been involved in this work deserves a high-five.

- **P4P #1:** 10-hour rule (*i.e., moving patients from ED to appropriate inpatient unit in a timely manner.*) We struggled a bit over the last three months but over the past year, we consistently met or exceeded our targets, which means we earned over \$2 million to fund patient care.
- **P4P #2:** Census (*i.e., staying within our funded beds.*) In the past, this has been our biggest challenge. Last year we saw consistent improvement. If we keep up the good work we're in a position to meet our targets this year. In short: very exciting.
- **P4P #3:** Long length of stay (*i.e., patients staying in hospital greater than 30 days.*) Improved discharge planning and connections with community partners has resulted in fewer patients having to stay in hospital for long periods of time. This is great news for our patients and has helped us to earn another \$2 million that we can put back in patient care.

